

HEART *beat* hospice of holland

Spring/Summer 2011

Celebrating 30 Years of Compassionate Care



Torrey Husmann, MHA
Executive Director

Dear Friends:

According to the Department of Commerce, a million new businesses begin every year and 400,000 of those fail in the first year they are open. Within five years, another 400,000 of the original one million businesses close. Only 40,000 remain open by the tenth year.

Someone recently asked me why celebrating Hospice of Holland's thirtieth anniversary was such a big deal. After I shared the statistics above with him, he soon realized that making it to thirty years as a business is an amazing thing, especially for a not-for-profit organization.

In 1981, a small group of volunteers founded Hospice of Holland, Inc., as a not-for-profit organization that would provide end-of-life care to the local community. What started as a small group of people with a passion for and belief in end-of-life care, has grown into an organization with 90 paid employees and 185 volunteers that has cared for more than 8,200 patients and operates in four counties. Not only did our staff care for more than 8,200 patients, but they also cared for all of the loved ones that go with all of those patients – more than 100,000 individuals touched by Hospice of Holland's care.

An amazing mission and passion for high quality end-of-life care was not enough to make Hospice of Holland successful. We have also experienced incredible generosity from our donors. Thirty years of support from a caring and giving community can be seen in the beautiful office building at 270 Hoover Blvd, that serves as our base of operations and houses 55 administrative, clinical and support staff. In a dream come true, generous donors gave our community the beautiful 22,000 square foot, 18-bed, licensed Hospice House, for those who want or need to spend their last days in a peaceful, homelike setting, where skilled staff provide care 24/7.

What's next? Hospice of Holland has witnessed continued growth since 1981 and the trend continues. For the last two years the leadership team has been preparing for the increase in demand for hospice services as our population grows older and the need for end-of-life care becomes more prevalent than ever before. High quality of care, efficient operations, strong stewardship of resources, high patient and family satisfaction, and cost-effective business practices will ensure Hospice of Holland's survival for another 30 years of bringing the best in end-of-life care to the communities of West Michigan. That is something to celebrate!

A handwritten signature in black ink, appearing to be 'T. Husmann', written in a cursive style.

For These Families, Hospice of Holland was the Right Choice

The decision to choose hospice care can be a difficult one. It can be especially hard making the first call. We hope the following accounts shared by Hospice of Holland staff members of their own experiences of

bringing in Hospice of Holland care for a loved one, will make some of those difficult decisions a little easier. Thank you Mary, Cathy, Kathy, Mark and Mari.

Staff Testimonials

Mary Ensing

Hospice Aide, 24 Years

Hospice of Holland recently cared for both of my parents. My parents were able to receive care in an area facility and for one, eventually the Hospice House. Having the support of the Hospice of Holland team (at both places) felt like the weight of the world was lifted off. The team was able to give medication options for my dad that addressed his discomfort. Dad was a people person, and the visits from staff and volunteers offered him companionship. After dad died, mom really connected with Kim the hospice aide who visited and cared for her.



Pictured Here: Bob and Leona Fortney

Hospice of Holland allowed me to go from being the caregiver to being the daughter again. And for a time, I felt like I had actually gotten my mom back.

I have cared for people facing end-of-life for many years and I continue to love the people and mission of this organization. I urge individuals not to wait when choosing hospice care. I have first-hand experience of the many benefits Hospice of Holland has to offer. My hope is that those in similar circumstances will consider making the choice to choose hospice care.

Cathy Leestma

Hospice Aide, 15 Years

Hospice of Holland enabled me to care for my loved one at home. That would not have been possible without their support. Hospice of Holland was a phone call away, 24 hours a day, which gave great comfort. It is a heavy responsibility to care for your loved one; making sure they are comfortable in their disease process. The Hospice of Holland Team always listened and guided us through, they were my safety net and my friends who sympathized and shared my tears. **I can tell people I have been there and walked in your shoes.**

Kathy Miedema

Bereavement Counselor, 11 Years

In February, 2010, my 96 year old mother-in-law, Trudy, became a Hospice of Holland patient. Trudy resided at an area facility where she was able to receive excellent care by the Hospice of Holland team. They visited her several times a week providing personal care, tenderness, encouragement, and genuine interest in who she was as a person. Trudy was a fairly private person but developed a trust in her hospice aide, Mary, and so looked forward to the days she would come see her. The patience and compassion Mary showed to her, the gentleness and advocacy from Ann, her nurse, and the understanding (sometimes humorous) visits from Londa, the support counselor, were such gifts to my husband and me. **I'll never forget the patience showed to me as I, an experienced hospice caregiver, repeatedly asked, "How long?"** Trudy rallied and declined and after 6 months, passed away on August 12. Now I understand in a deeper way when patients and families speak about how supported and wonderfully cared for they feel by Hospice of Holland. My husband and I were gifted with reassurance and respect and we remain ever grateful for the staff and service of the Hospice of Holland team.

Staff Testimonials *continued*

Mark Van Faasen

Human Resources Director, 7 Years

The prospect of losing a family member is a difficult transition to accept, to say the least. That certainly was the situation that my sisters and I faced with my dad, known to most as “Fuzz”, who spent his last days at the Hospice House.



“Fuzz” Van Faasen 1920-2005

When we discussed with him the prospect of Hospice care, his initial reaction was, “I don’t like the sound of that word.” In his mind I believe he thought he would gain a few pounds and be back on the golf course in a few weeks. While the realization of the seriousness of his health condition was difficult for him, along with us, to accept, he understood and accepted it not without some tears and emotion. He was a very positive individual, a role model for everyone, and a competitor who always was a fighter.

My sisters and I knew it was the right decision and yet felt that it should be our family that takes care of Dad. The wonderful truth was that we gained an “extended” family with the Hospice Staff. It was a huge relief. The staff at the Hospice House “got” my Dad’s personality, his likes (kids, grandkids, Calvin College Basketball and UofM) and his dislikes. **The good natured banter, the chocolate malts and the crackers and cheese at night made it feel like home.** Our experience could not have been better.

I relate this experience to you not as a current staff member of our wonderful organization, Hospice of Holland, but as a grateful son whose family was blessed immeasurably by the love, attention, compassion and care afforded my Dad. Hospice of Holland was truly our “extended” family.

Mari Boss

Human Resources Administrator, 8 years

Both of my parents received care from Hospice of Holland. My mom died at the age of 68 from Leukemia and the care we received at the Hospice House was amazing.

At the time my family knew nothing about hospice and we could sense some fear in dad. The Hospice House was located on 40th Street at the time and it was new to the community. Once learning about this new Hospice of Holland benefit we made the decision to transfer mom there. Immediately we found the House to be very accommodating and a true source of relief. They allowed my dad to stay with my mom and up until 2 days before she died he was able to sleep with her. Hospice took away the “what-ifs” and allowed us to be the family again which meant so much to us. I particularly remember Christmas that year as we had a family gathering where we took in our food, we played BINGO, and we opened presents with our young children at the time. **The privacy we felt at Hospice House allowed us to share those special moments that we remember to this day.**

Because of the care we received I made the decision to volunteer for Hospice of Holland a year following my mom’s death. I wanted to give back to the organization and help others face their end-of-life journey. Shortly after I was given an opportunity to work for the organization and over 7 years later I still value and love the mission of Hospice of Holland.



Picture here: Trudi and Bob Slenk

Recently, we had the opportunity to use Hospice of Holland for my dad. We again experienced loving care at the Hospice House, now on 104th Avenue, and this time I felt much more equipped with what to expect. The staff did special things like swabbing his mouth with diet coke when it was dry (his request and a taste he wanted for quite some time) and when his brother visited the night before he died, they took careful time with dad’s personal cares so he was presentable (a quality he valued), alert, and awake.

And when the time came that dad passed away, the staff at Hospice House answered all of our questions and prepared us for the next steps. If you are not in the situation of needing hospice care you don’t think about any of it. When the time actually comes, it changes your whole world. Hospice of Holland doesn’t just care for the patient - they care for the whole family.

Volunteer in the Spotlight

Nineteen-eighty-one was quite a year: the space shuttle Columbia was launched for the first time, Sandra Day O'Connor became the first female Supreme Court Justice, Prince Charles and Diana Spencer married and the newly incorporated Hospice of Holland (HOH) launched its first training of 29 volunteers. While there were many in that group who went on to provide hours and years of valued service, only one among them continues today as a current HOH volunteer. Catharine Bradford, known to all as "Caddie", celebrates 30 years of service, along with our entire organization.



Volunteer Caddie Bradford offers 30 years of service to Hospice of Holland.

Caddie tells us she was an active volunteer and leader with the Holland Hospital Auxiliary. In the late 1970's, the term "hospice" began to appear in magazines, referring to care for the dying. A meeting introducing the idea of hospice care in the Holland area was held in the basement of Holland Hospital. Several community leaders were in attendance and the idea took hold. Hospice of Holland grew out of those first meetings and welcomed the first patient in January, 1982.

According to Caddie, Fred Burd, then director of Holland Hospital, encouraged her to participate in the first volunteer training class and to help develop a volunteer corps for the soon to open Hospice of Holland. She loved the training, finding it to be unlike any previous volunteer training she had ever had. The people who taught it were "magnificent"; the education was "comprehensive and stimulating".

The first volunteers were all women, providing visits to both male and female patients. It was not uncommon for volunteers to make joint visits with HOH staff. Caddie especially remembers accompanying nurse Karen Trepka as she made

her patient visits. Volunteers visited patients 1-2 times a week and were often called when patients were actively dying. Some of the services volunteers provided in those early days included washing hair, doing the dishes, vacuuming and bringing in meals. Caddie remembers that her first patient was discharged from HOH care, going on to live another 1.5 years before returning to HOH care.

Caddie is quick to state that her patients were terrific people. Their gratitude, though amazing, was totally unnecessary. She feels her patients taught her many lessons. Caddie hasn't made patient visits for several years, but her last patient still stands out in her memory. This was a patient who gained her happiness through working to make others feel happy. She didn't dwell on her pending death, knowing that she had done a good job with her life because her family was "so right".

Caddie is a person who can also boast of a family which is "so right". Her 3 sons and daughters-in-law have added 8 grandchildren to the family. They are currently celebrating the birth of the family's first great-grandson. Caddie and husband, Jud, spend about 6 months in Florida each winter and return to Holland for the warmer months. When life allowed her to be a bit spryer, Caddie was quite a competitive sailor in the ladies' division, winning trophies year after year. Dogs have always held a special place in her heart and gardening is a love in which she still frequently indulges.

Hospice of Holland patients and staff are so fortunate that Caddie Bradford decided to take Fred Burd's advice and join that first volunteer training in 1981. Because of the courage, commitment and spunk of Caddie Bradford and other early volunteers, we have been able to learn and to grow into our current volunteer family, boasting more than 185 dedicated individuals who provide an incredibly wide range of valued services.

Thank you Caddie!

Hospice of Holland Supports 2011 Tulip Time Festival

This year in honor of our community and as part of our 30th birthday celebration, Hospice of Holland supported the 2011 Tulip Time Festival by being a "Silver" sponsor of the event. This year we particularly enjoyed the opportunity to sponsor name cards of many tulip varieties featured throughout the festival. What a great opportunity to participate in such a wonderful community event!



To Remember, Reflect and Move Forward with Hope

Each spring the Hospice of Holland's bereavement team and spiritual care team work together to create a memorial service for all of the families that have lost a loved one in our hospice program during the past 12 months. The purpose of the memorial service is to help families remember, reflect and move forward with hope.

This year's service was held on May 3, at City on a Hill Ministries in Zeeland. Each year this special ceremony features music, readings, and testimonials by staff members about the patients who have touched their lives. This event always proves meaningful and comforting for those who attend whether they are family, friends, or staff and volunteers of the people who are being honored. We are privileged to serve our patients and their families and relish this opportunity each year to remember, reflect and move forward with hope.



Hospice of Holland chaplains Harly Koehn (left) and Tim De Jonge (right) offer spiritual care services to patients at home, in area facilities and at Hospice House.

Heroes Among Us

In celebration of National Volunteer Week (April 10-16), Hospice of Holland's annual Volunteer Appreciation Event was held on Wednesday, April 13 at Alpen Rose. This year's theme, "Heroes Among Us", was chosen to illustrate how we at Hospice of Holland view all of our volunteers for the way they selflessly give of their time, the bravery and courage they show, by their willingness to walk into challenging and unpredictable situations, and the commitment each has to help make our community a better place. The gallant acts of our compassionate volunteers are an on-going source of inspiration for all of our staff.



2011 Volunteer of the Year, Bob Trepa

Along with the awards given out for years of service, hours served in 2010, and outstanding performance in a variety of specialized volunteer areas, our Volunteer of the Year was named at the event. This year's recipient is volunteer Bob Trepa. Bob has been a volunteer with Hospice of Holland for over two years and felt drawn to our program since hospice had been a significant force in his life. Bob's wife Karen had been a Hospice of Holland nurse and then was a Hospice of Holland patient during the end of her life in 1988. Bob feels driven to give back to the community and he has been able to do that, time and time again for our patients and their families.

In 2010, Bob contributed more than 300 hours to Hospice of Holland. His time was spent in several different volunteer areas including providing transportation and friendly visits to our patients, making deliveries, working at the Hospice House reception desk, participating in bereavement support visits and being an active member of our vigil team. We feel extremely fortunate that Bob feels so compelled to volunteer with our program after the personal experiences he had with us. His compassion, sense of humor and generous spirit have brought a great deal of comfort to our dying patients and their families. Because of all the wonderful contributions he has made in so many different volunteer areas, Bob Trepa is truly a hospice hero.



Volunteers Honored for 200 hours of service in 2010. Pictured Left to Right: Thelma Hoekman, Kathy Vanderbroek, RD (Volunteer Coordinator), Sharon Bredice, Donna Huber, Stacey Wakely, LMSW (Counseling Services Director)

30-Year Highlights of Hospice of Holland

1981

- April 2, 1981, Hospice of Holland, Inc., begins
- First volunteer training held at Holland Hospital (Caddie Bradford)
- Sibilla Boerigter hired as the Executive Director. Dr. Jerome Wassink was the Volunteer Medical Director

1982

- In January, Hospice of Holland accepted the first patient
- Cared for 20 patients and had trained 40 volunteers

1984

- Judie Zylman hired as the new part-time Executive Director
- Ed Prince, CEO of Prince Corporation, delivered the first "Care and Share" donation of \$3,424.00 on Christmas Eve

1985

- Held our first "Celebration" fund raising event for Hospice of Holland at the Sand Piper Restaurant and raised \$45,000

1986

- Moved into the "Blue House" on 8th Street
- Obtained State of Michigan Hospice License

1989

- Sandy Byrne, one of the founders of Hospice of Holland, receives "Nurse of the Year" from the Michigan Hospice Association

1991

- Hospice of Holland becomes Medicare certified

1992

- Hospice of Holland becomes Medicaid certified

1993

- Hospice of Holland wins NHO Award "President's Award of Excellence in Educational Programming"

1994

- Groundbreaking for new office building on Hoover Blvd

1995

- January 11, 1995 we move into our new building on Hoover Blvd. debt free thanks to donor generosity



Hospice of Holland Main Office at 270 Hoover Blvd.

1996

- Hospice nurse, Jan Lancaster wins the MHA "Nurse of the Year"

1999

- Hospice receives JCAHO accreditation with commendation

2000

- Hospice House of Holland opens on 40th Street and admits 2 patients on that day.

- Hospice of Holland Medical Director, Dr. Wassink, retires after 20 years of service

2001

- Dr. Roger Phillips started as part time Medical Director

2003

- Comforting Choices program implemented

2004

- "Loft - a Healing Space for Children and Teens" opens at the Hoover office

2005

- Capital Campaign for the new Hospice House begins
- Purchased land for the new Hospice House on 104th Avenue.

2007

- Judie Zylman retires from Hospice of Holland
- June 17, staff move patients into the new Hospice House on 104th Avenue.



Located at 445 104th Avenue, the Hospice House offers "a home away from home"

2008

- In September, the Board of Directors selected Torrey Husmann, MHA, as the new Executive Director
- Hospice House licensed as a General Inpatient Facility.
- The Business Development Department formed with a focus on admissions, public relations, marketing, referral development, service recovery, and fund development.

2009

- The last quarter of 2009 saw the second highest patient census, in Hospice of Holland's history

2010

- March 17 Hospice of Holland reaches the milestone of caring for 100 patients at once for the first time in the organization's 29 year history, only to pass that mark five days later with a census of 105 patients
- New annual records set for daily patient census (91.5) and admissions (611)

2011

- On February 10, Hospice of Holland begins care for the 8,000th patient
- On April 2, Hospice of Holland celebrates it's 30th anniversary

Providing High Quality Care

Hospice of Holland focuses on several different areas when evaluating the quality of hospice services. One way we evaluate quality is through the use of satisfaction surveys. The Family Evaluation of Hospice Care (FEHC) Survey is a post-death survey that reflects the quality of hospice care delivery from the perspective of family caregivers. In 2010, caregivers of Hospice of Holland patients who responded to the FEHC rated us above the national average in comparison to other hospices across the country in several key areas. Hospice of Holland received satisfaction scores above the national average for hospices in 1) coordinating the patient's care, 2) attending to the family's needs, 3) keeping the family informed about the patient, 4) providing information about managing symptoms, and 5) overall quality of care.

Results of the FEHC are just one of the components of the quality program reviewed regularly by the Quality Assessment Performance Improvement Committee (QAPI) as we strive to continually improve the quality of hospice services that we provide to our patients. Based on the FEHC scores, one area for improvement that the QAPI Committee has identified is improving the quality and consistency of patient and family education. An interdisciplinary team is currently at work on refining the patient education tools and processes we use to meet this improvement goal.

Hospice of Holland Partners with Hospice Pharmacia

In order to meet new federal quality guidelines and provide better medication management to our patients, Hospice of Holland has joined forces with Hospice Pharmacia, a nationally known pharmacy group based in Philadelphia, Pennsylvania. Hospice Pharmacia is the largest provider of medications for hospice patients in the United States and the group has extensive experience and expertise related to symptom management for hospice patients. Additionally, they are able to provide increased support and education for our clinical team and are working with us to reduce our costs associated with medication management. Despite being located in Philadelphia, we have immediate access to medications if the need is urgent or we can have the medication shipped directly to the patient via overnight delivery. All clinical staff can view and monitor their patients' medication management through a secure website. The entire process is truly amazing and our hope is that this will help keep medication costs down while giving our patients the best in medication management while they are under our care.

Another quality focus is staff satisfaction. Each year, Hospice of Holland participates in the Survey of Team Attitudes and Relationships (STAR) survey sponsored by the National Hospice and Palliative Care Organization. The STAR Report is designed to evaluate the quality of the hospice's work environment. The survey looks at work rewards, teamwork, management and organizational support, workload, and global job satisfaction. 67% of the staff participated in the 2010 survey. The organizational goal is to have an "overall" score of 3.0 and in 2010 we scored an overall score of 2.93. Results of the STAR Report are used to help guide changes in the work environment at Hospice of Holland.

Volunteers also participate in a yearly satisfaction survey. 2010 saw an increase in the number of volunteers who responded to the survey (69%) and the overall score was 4.47 out of a perfect 5.0. This was an improvement of an overall score of 4.30 in 2009. The volunteer department uses the input gained on the yearly survey to make changes to processes to continue to improve the volunteer program.

Hospice of Holland's Vision Statement states, "By delivering the highest quality care for living, Hospice of Holland is recognized as the most successful, preeminent Hospice in Michigan" and we focus on being the best in all that we do for our patients, families, and community.

1981

What Else Happened in 1981?

- Prince Charles and Princess Diana married.
- Titanic discovered
- IBM introduced first personal computer
- Pac Man video game was the craze
- A postage stamp cost .15
- Post It Notes were introduced
- Frequent Flier miles introduced by American Airlines
- Nutra Sweet introduced
- Space shuttle Columbia first launched
- John Hinckley attempted to assassinate President Ronald Reagan
- The word "internet" was first used.

Help Us Tell Our Story – “Truth, Time, and Tenderness”

“We wish we’d called you sooner.” We hear this all too often.

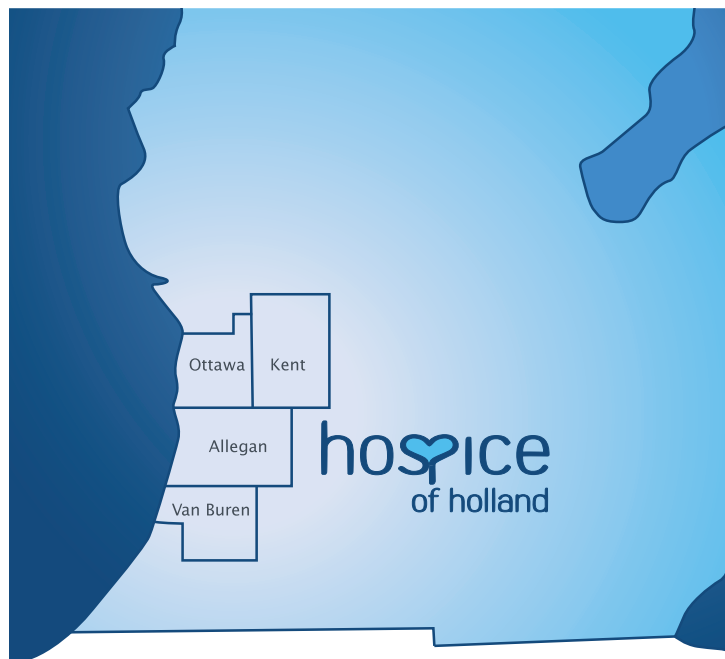
Research done for us by the Carl Frost Center for Social Science Research at Hope College, identified three things we all want during our end-of-life journey: truth - honest answers from physicians, time - to get our affairs in order, and tenderness – to be pain-free so we can experience quality of life.

We also know that the biggest obstacles keeping many individuals from experiencing the comfort and dignity they hope for and deserve, are fear and a lack of knowledge about hospice care.

So, to help more people understand the benefits of hospice care, and reduce misconceptions and fear, we are producing a compelling video to tell the story of Hospice of Holland’s compassionate care.

You can help with this project. Donations are needed to help pay for the video production. Donations of every size are welcome. This video will be available for viewing this summer. Thank you for your support.

Serving Patients and Families in 4 Counties



Energy Audit Update

We recently performed an energy audit of the Hoover Blvd office and we had an opportunity to make some improvements. The Hoover building is 16 years old and was in need of some upgrades and improvements. Hospice of Holland spends about \$20,000 a year in gas and electrical and we wanted to try and lower our annual utility costs. It was determined that we needed to:

- Replace 5 out of our 7 heating and cooling units with high efficiency units
- Switch out our T-12 lights and ballasts to more energy efficient T-8 lighting systems
- Add more insulation to our north wing and east wing of the building
- Replace the front entrance door with one that provides a tighter seal and improved security
- Add two air locks so the building becomes more airtight

The total project costs were around \$98,000 and our hope with this project is to tap into the current energy rebates and have lower energy costs and a good return on our investment over the next 10 years.

As of today, Hospice of Holland is happy to report that we completed the energy efficiency upgrades in February 2011 and we experienced a large reduction in our gas and electric usage compared to the same time last year. This resulted in a \$550 savings for just one month! The building is now much more energy efficient and has much better security. **Thank you for supporting our facilities.**

We want to thank the construction crew from Lakewood Construction, especially Jay Prins who managed the project, Midwest Insulating Foam, Mast Heating and Cooling, Haveman Electric, and the many other sub-contractors who assisted in the project. Thank you for improving our beautiful office building.

The 2011 VanderLeek Cup Hospice Regatta

Summer is almost here, and with it the fifth annual VanderLeek Cup Hospice Regatta on August 20.

Since 2007, this event has raised more than \$68,000 for Hospice of Holland patients. Regatta goals are to raise funds and awareness for Hospice of Holland services, and to involve more people in sailing and boating.



VANDERLEEK CUP HOSPICE REGATTA



Hosted by Yacht Basin Marina and BayShore Yacht Club, with Macatawa Bay and Anchorage Marina yacht clubs, the VanderLeek Cup brings together sailors, boaters, families and businesses throughout the lakeshore area to raise money for the Tulip Tree Fund.

From experienced to novice, sailors and boaters compete in the Saturday sailing races on Lake Michigan, or join the wet and wild Dinghy Poker Run in Lake Macatawa.

Even those who spend the day on dry land will enjoy Bayshore Yacht Club's traditional "Corn Roast" grilled chicken dinner Saturday evening, with 50-50 raffle, silent and vocal auctions, and dancing to band Classic Fix. All VanderLeek Cup regatta activities are family-friendly and open to the public.

Many thanks to our enthusiastic and dedicated VanderLeek Cup planning committee: Sue Bladek, Matt DenHerder, Carol Genzink, Darci Hengst, Jack Knoblauch, Susan LaFontaine, Diana Nissen, Ashley Potts, Coreen Slanec, Tom Slanec, Brenda VanderLeek, Josh VanMalsen and Sheri VanMalsen.

For details, see vanderleekcup.com, or contact Ann Schutt at 616.355.5540 or aschutt@hollandhospice.org.

You Can Make a Difference

Support Hospice of Holland with a current or future gift and make an important difference for patients we serve today or will serve in the years to come.

Legacy Gifts

Naming Hospice of Holland as a beneficiary in your will or trust, life insurance policy or retirement plan, is a simple way to make a significant impact. Such legacy gifts ensure Hospice of Holland's strong presence in our community for future patients and their loved ones.

The Tulip Tree Fund

Your gift to the Tulip Tree Fund helps hospice patients with few financial resources pay expenses, such as Hospice House room and board, that are typically not covered by Medicare/Medicaid or private insurance.

Memorial Bricks

Honor your loved ones with an engraved memorial patio brick while helping meet needs at the Hospice House. Memorial bricks are available in three sizes, for donations of \$100, \$250 or \$500. Memorial brick donations are used to fund needs at the Hospice House.



Individuals Honored by Donations 9.16.10 – 4.21.11

IN MEMORY OF:

Edward Aalderink
 Marie Ake
 Robert Albers
 Jeff Altena
 Eric Andreasen
 Delphine Andrews
 Drew Appledorn
 Amy Arendsen
 Andrew Arendsen
 Bessie Arendsen
 Elaine Arnold
 Irwin Atman
 Evelyn Avink
 Ron Bair
 Nancy Baker
 Max Bakker
 Stella Bakker
 Barbara Bannasch
 Esther Bareman
 Art Barkel
 Daniel Barrett
 Orlo Barton
 Les Beach
 Gerry Beamon
 Jack Bekken
 Henry Belin
 Marjorie Bell
 John Benson
 Roger Berends
 Jim Berens
 Marilyn Berens
 Loretta Biller
 Jean Bird
 Irene Blackburn
 Jerry Blackburn
 John Blacquiere
 Katherine Blank
 Samuel Blanton
 Robert Blunt
 Josephine Boerman
 Peter Boersema
 Jeanette Boersen
 Judith Boersen
 Roger Boersen
 Gelmer Boetsma
 LaVonne Boetsma
 Verna Boeve
 Madlyn Boisdorf
 Wanda Bojko
 Henrietta Bolhuis
 Thelma Bolhuis
 Wilma Bond
 Ruth Bongema
 Nell Bonnema
 Kimberly Bontekoe
 Earl Bonzelaar
 Alice Boonstra
 Gerald Borgman
 Aileen Borlace

Anthony Bosch
 John & Beatrice Bosch
 Angeline Bosma
 Fred Bosma
 Joan Botsis
 Leona Botz
 Julia Bouws
 Charles Bowman
 Katherine Brady
 Amanda Branderhorst
 Beverly Brandt
 Jeanne Breederland
 Bernice Briggance
 Juella Brouwer
 Larry Brower
 Maxine Brown
 Robert S Brown
 Jodi Bruursema
 Maryanne Bucholtz
 Barnard Buikema
 Philip Buss
 Phyllis Cartwright
 Horace "Curly" Caudle
 Sue Chamberlain
 Colleen Cherrie
 Mary Cherrie
 Anna Chopp
 Lucia Christman
 Rob Clark
 William Clark
 Philip Cobb
 Vera Colenbrander
 Virginia Collins
 George Combs
 Rick Compagner
 Donald Cook
 Rita Corley
 Bernard Coster
 Wanda Crosby
 Carol Crozier
 Clifford "Curly"
 Cunningham
 Jack & Margaret Currie
 Ken Dams
 Mary Dean
 Cora Decker
 Geraldene DeFeyter
 Kirby DeFeyter
 Lorraine DeHaan
 Albert DeJonge
 Lillian DeJonge
 Jason DeKock
 Marian DeMol
 Esther DeNeff
 Anita DeNooyer
 Jim DePree
 Margaret Deur
 Russ DeVette
 Danny DeVries
 Donald DeVries

Gene Alma DeVries
 Wenda DeVries
 Genevieve "Jennie"
 DeWeerd
 Jean Dolley
 Lori Doubleday-Northrup
 Jo Ann Doyle
 Marvin Dreyer
 Richard Dale Drier
 Ellen Driesenga
 Merle Driesenga
 Wanda Driscoll
 Betty Dubbink
 Vivian Dubbink
 John & Anna Dykstra
 Robert Dykstra Jr
 Tony Dykstra
 Donna Eady
 Glen Eding
 Hilma Ender
 James Essenburg
 Ella Essink
 Marilyn Ettema
 Eleanor Fabyan
 Greg Feenstra
 Charles Ferrell
 William Figeley
 Helen Folkertsna
 Leona Fortney
 Robert Fortney
 Harold 'Hal' Franken
 Jeannette Gage
 June Gebben
 Donald Gebraad
 H Roger Gezon
 Norman Gibson
 Lena Gilman
 Phyllis Glines
 Weldon Goodell
 John Greco
 Cathy Green
 Joyce Grill
 Ann Grissen
 Chester Grotenhuis
 Elaine Groters
 George Gruppen
 Henry Gudith
 Earl Gunneman
 Elizabeth Gutsell
 Ethel Haan
 Ronald Hale
 Harold "Hammie"
 Hamberg
 Dorothy Hansen
 Mary "Chickie" Hanson
 Linda Hardy
 Doris Harper
 Robert Hart
 Robert Hartman
 Betty Haverkamp

Ronald Heemstra
 Elaine Heineman
 Judith Helmholdt
 Dena Hemmeke
 John Hemple
 Minnie Lee Hering
 Margaret Hermes
 Gail V. Herter
 James Herweyer
 Terry Heusinkveld
 Esther Heyns
 Elsie Hieftje
 Hierlwimmer -
 Zamojski family
 Michele Hiltunen
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